### 

### BEVAN, MOSCA & GIUDITTA, P.C.

A Professional Corporation
222 Mount Airy Road, Suite 200
Basking Ridge, New Jersey 07920
(908) 753-8300
John D. Coyle 02963-2001
Jesse C. Ehnert 03826-2007
Attorneys for Defendants
GenRenew LLC, Christopher S.
Sabin Sr., and Michael Mullen

### UNITED STATES DISTRICT COURT FOR THE DISTRICT OF NEW JERSEY

RICHARD M. ZELMA, pro se,

Plaintiff,

v.

SUNPOWER, a Foreign Profit Corporation; and GENRENEW LLC; a New Jersey Limited Liability Company; and CHRISTOPHER S. SABIN SR., as Managing Member and, MICHAEL MULLEN as Managing Member and, TELEMARKETERS calling from Local Spoofed N.J. Numbers and Does' [sic] (1-15) and ABC Corporations' [sic]; each acting individually, in concert or as a group,

Defendants.

Original Action:

SUPERIOR COURT OF NEW JERSEY LAW DIVISION: BERGEN COUNTY Docket No.: BER-L-7304-19

NOTICE OF REMOVAL

Defendants GenRenew LLC, Christopher S. Sabin Sr., and Michael Mullen (collectively "GenRenew"), with the consent and joinder of SunPower Corporation, incorrectly named as SunPower, hereby give notice of the removal of this civil action to the United States District Court for the District of New Jersey, pursuant to 28 U.S.C. §§ 1441(c), and 1446, and in support thereof, states as follows:

- 1. On or about October 15, 2019, Plaintiff commenced this action by filing a Complaint with the Superior Court of New Jersey, Bergen County. A true and correct copy of which is attached hereto as Exhibit A.
- 2. The Complaint attached as Exhibit A, with Summons, Case Information Statement and Track Assignment Notice, constitute all of the pleadings that have been filed in this matter.
  - 3. It has not been more than 30 days since GenRenew received the Complaint.
- 4. It has not been more than 30 days since co-defendant SunPower Corporation received the Complaint.
- 5. As set forth in the attached consent to and joinder in removal, SunPower Corporation consents to and joins in the removal of this matter.
  - 6. As such, all defendants have consented to and joined in the removal of this matter.
- 7. This Court has original jurisdiction over this action pursuant to 28 <u>U.S.C.</u> §1441(c) inasmuch as this matter is a civil action alleging claims arising under the Constitution, laws, or treaties of the United States (within the meaning of section 1331 of this title).
- 8. As set forth in Paragraph 2 of the Complaint, "This suit is brought pursuant to applicable authorities; 27 U.S.C. §§227(b)(1)(A)(iii) &(c)(5) (TCPA)."
- 9. Further, Plaintiff alleges violations of 47 <u>U.S.C.</u> §§227(b)(1)(A)(iii) &(c)(5) in the Complaint entirely premised on same.
  - 10. Plaintiff also alleges violations of 47 <u>U.S.C.</u> §§227(b)(3).
  - 11. Plaintiff also alleges violations of 47 <u>U.S.C.</u> §§227(b)(1)(B).
  - 12. Plaintiff also alleges violations of 47 U.S.C. §§227(b)(3)(A).
  - 13. Plaintiff also alleges violations of 47 U.S.C. §§227(c)(5)(C).

14. Plaintiff also alleges violations of 47 C.F.R. §64.1601(e).

15. Plaintiff also alleges violations of 47 <u>U.S.C.</u> §§312(f)(1).

16. Plaintiff also alleges violations of 47 U.S.C. §§227.

17. According to the Complaint, Plaintiff is a resident of the state of New Jersey.

18. Pursuant to 28 U.S.C. §1441(a), the United States District Court for the District of

New Jersey in Newark is the proper venue for removal because it encompasses the place where

this action is pending.

19. Upon filing of this Notice of Removal, GenRenew will give written notice thereof

to pro se plaintiff and will file a copy of this Notice of Removal with the Clerk of the Superior

Court of New Jersey, Law Division, Bergen County.

WHEREFORE, GenRenew hereby removes this action now pending in the Superior

Court of New Jersey to the United States District Court for the District of New Jersey in Newark,

wherein it shall proceed as an action originally commenced therein.

s/ John D. Coyle

John D. Coyle 02963-2001

Jesse C. Ehnert 03826-2007

BEVAN, MOSCA & GIUDITTA, P.C.

222 Mount Airy Road, Suite 200

Basking Ridge, NJ 07920

Telephone: (908) 753-8300

Facsimile (908) 753-8301

jcoyle@bmg.law

Dated: November 14, 2019

Notice to: Richard M. Zelma

940 Blanch Avenue

Norwood, NJ 07648

### CONSENT TO AND JOINDER IN REMOVAL

I, Wendy Bozzolasco, am the Deputy Chief Ethics and Compliance Officer, Senior Director Global Litigation, for defendant SunPower Corporation in this matter. SunPower Corporation consents to and joins in the removal of this matter as set forth in this Notice of Removal from the Superior Court of New Jersey, Bergen County to the United States District Court for the District of New Jersey.

Wendy Bozzolasco, Deputy Chief Ethics and Compliance Officer, Senior Director Global Litigation, SunPower Corporation

## Exhibit A

RICHARD M. ZELMA Richard M. Zelma, *Pro Se* 940 Blanch Avenue Norwood, New Jersey 07648 TCPALAW@optonline.net Tel: 201 767 8153 Date Filed /0//5//9
Payment # 205
CA CK CC MO CG
Amount 250
Payor 8 1000
Batch/Ref/Case # 139

## Richard M. Zelma Plaintiff

VS.

SUNPOWER, a FOREIGN PROFIT CORPORATION: and, GENRENEW LLC; a New Jersey LIMITED LIABILITY COMPANY: and, CHRISTOPHER S. SABIN SR., as MANAGING MEMBER and. MICHAEL MULLEN as MANAGING MEMBER and, TELEMARKETERS calling from LOCAL SPOOFED N.J. NUMBERS Does' (1-5)and and ABC Corporations' (1-5); each acting individually, in concert or as a group. Defendants'

## SUPERIOR COURT OF NEW JERSEY BERGEN COUNTY

### LAW DIVISION

DOCKET NO .: BER- L-

Civil Action

COMPLAINT FOR STRICT LIABILITY
STATUTORY DAMAGES; TREBLED
DAMAGES; NEW JERSEY STATE
TELEMARKETING DAMAGES and
PERMANENT INJUNCTIVE RELIEF

### I. INTRODUCTION

- Plaintiff, Richard M. Zelma, residing at 940 Blanch Avenue, Norwood, New Jersey, says as follows:
- 2. This suit is brought pursuant to applicable authorities; 47 U.S.C. \$\$227(b)(1)(A)(iii),(c) (5)&(e) (TCPA) and N.J.S.A. \$\$56:8-1&130, which



prohibit the initiation of unsolicited marketing (robo) calls made by telephone; whether live, prerecorded, initiated through an Automated Dialing and Announcement Device (ADAD) or Automatic Telephone Dialing System (ATDS), (hereinafter; "dialer's" or "manually dialing loaded/stored numbers") where calling agents engaged in an affirmative act of knowing omissions, used false and misleading claims that were initiated through a telephone connected to a cellular network or landline, where said numbers were listed with the federal and (NJ) state no-call-list, to avoid receiving unwanted telemarketing solicitations of any kind.

### II. PARTIES

3. Richard M. Zelma, is a natural person and senior citizen, residing at 940 Blanch Avenue, in the Borough of Norwood, Bergen County New Jersey 07648.

### III. DEFENDANTS

4. Upon information and belief and at all times relevant to this Complaint, SunPower Corporation (Hereinafter "SunPower", "Sunpower" or "Defendant") is a foreign for profit corporation and manufacturer of Solar Panels, authorized to do business in the

- State of New Jersey and organized under the laws of the State of California.
- 5. Sunpower Corporation may be served upon its registered agent; United Agent Group Inc., 12 Christopher Way #200, Eatontown, NJ,07724
- 6. Upon information and belief, Defendant GenRenew LLC, (Hereinafter "Genrenew" or "defendant") is a New Jersey Limited Liability Company formed in April 2016.
- 7. Genrenew may be served upon its registered agent; Christopher S. Sabin SR., 101 Manfre CT., Freehold, NJ 07728.
- 8. Defendant Christopher Sabin ("Sabin") is listed as a Managing Member of Genrenew and may be served at 101 Manfre CT., Freehold, NJ 07728.
- 9. Defendant Michael Mullen ("Mullen") is listed as a Managing Member of Genrenew and may be served at 826 North 3<sup>rd</sup> St.,#5, Philadelphia PA. 19123.
- 10. Plaintiff sues Defendants' Sabin and Mullen individually as managing members of Defendant Genrenew under the Responsible Corporate Officer Doctrine.
- 11. Defendants Does' and ABC corporations' identities are currently unknown to Plaintiff and such parties will be identified as that information becomes available.

### IV. JURISDICTION AND VENUE

- The facts giving rise to this complaint had their primary effect in Bergen County New Jersey. This Court has specific jurisdiction over the Defendants under authority of N.J.S.A. \$56:8-119. All Defendants are either domiciled in the forum state or claim to be domiciled in the Forum State; do business in the Forum State; have residence in the Forum State and/ or solicit into the Forum State, either personally, individually, through agents, lead generators, partners, managers, managing members, contractors or affiliates, thereby confessing to the laws of the State of New Jersey.
- 13. This court has general jurisdiction pursuant to 47 U.S.C. §227, where Defendants engaged in substantial, continuous and systematic activities by repeatedly initiating unwanted autodialed (Robo calls), prerecorded or using live agents, into New Jersey, within this County, to Plaintiff, a resident whose phone numbers are registered on the Federal and States no-call list since inception and the controlling jurisdiction in which the violations occurred.
- 14. As set forth above; all Defendants are presumed to be domiciled in the forum state, either personally, individually, through their acts,

- agents and practices set forth herein, thereby confessing to the laws of the State of New Jersey.
- 15. As further set out below, the defendants' and each of them purposely directed their activities toward Plaintiff, specifically, knowingly and deliberately into the Forum State, in violation to federal and state laws, and did so for their own financial gain.

### V. ACTS OF AGENTS

16. Whenever and wherever it is herein alleged that the Defendants', either individually, in concert with others or as a group, did any act defined or described in the within matter, it is meant the Defendants' performed, directed, controlled and caused to be performed and/or participated in these acts and/or that Defendant's officers, members, managing members, employees, contractors, assigns, successors, predecessors, affiliates, or 'other' agent[s] performed or participated in those acts on behalf of, for the benefit of, and/or under the authority, direction and control of the Defendants' and each of them.

### VI. THE TCPA

17. In 1991, Congress enacted the TCPA in response to a growing number of consumer complaints regarding certain telemarketing practices.

- 18. The TCPA makes it unlawful "to make any call (other than a call made for emergency purposes or made with the prior express consent of the called party) using an automatic telephone dialing system (ATDS) or an artificial or prerecorded voice (ADAD) to any telephone number assigned to the Federal and/ or State 'no-call-registry'.
- 19. The TCPA provides a private cause of action to persons who receive calls in violation of these provisions. See 47 U.S.C.§\$227(b)(3)&(c).
- 20. A seller of goods or services can be liable for TCPA violations even if the seller does not directly place or initiate the calls.
- 21. Regulations of the Federal Communication Commission ("FCC") "generally establish that the party on whose behalf a solicitation is made bears ultimate liability and responsibility for any violations." <u>See Rules and Regs.</u>

  <u>Implementing the Telephone Consumer Prot. Act of 1991</u>, Mem. and Order, 10 FCC Rcd. 12391, 12397 ¶ 13 (1995).
- 22. The FCC affirmed this principle in 2013, when it explained that "a seller . . . may be held vicariously liable under federal common law principles of agency for violations of either section 227(b) or section 227(c) that are committed by third-party telemarketers." See: <u>In the Matter of the Jt. Pet. filed by Dish Network, LLC, 28</u> F.C.C. Rcd. 6574, 6574 (2013).

### VII. THE NEW JERSEY CONSUMER FRAUD ACT N.J.S.A. §56:8-1 et seq

- 23. The New Jersey Consumer Fraud Act defines "Customer" as "an individual who is a resident of this State and a prospective recipient of a telemarketing sales call. [See: Definitions relative to telemarketing calls; 56:8-120.]
- 24. Unsolicited telemarketing sales call means any telemarketing sales call other than a call made: (1) in response to an express written request of the customer called; or (2) to an existing customer, which shall include the ability to collect on accounts and follow up on contractual obligations, unless the customer has stated to the telemarketer that the customer no longer desires to receive the telemarketing sales calls of the telemarketer. See:

  Definitions Relative to Telemarketing 56:8-120.

### VIII. BACKGROUND

- 25. Defendant Sunpower is a purveyor of Solar Panels, either through license or contract, sells and provides installation support as well as cooperative marketing to various dealers throughout the country.
- 26. Upon information and belief, Defendant Sunpower markets its product and services into the forum State through several its authorized dealers, in the instant

matter, that dealer is SunPower by GenRenew LLC. ("GenRenew")

- 27. Upon information and belief, Defendants Sunpower and GenRenew rely on lead-generators, outside call-centers, marketing individuals as well as solar-power specific residential qualifiers in the course of their solicitations.
- 28. Defendant Genrenew is a dealer for Defendant Sunpower where its telemarketing agents as well as its website, define themselves as a 'master dealer.'
- 29. Upon information and belief, Genrenew is believed to use and retain one or more call centers in which to market its services.
- 30. From information garnered through its calling agents, Genrenew is either a lead provider, lead generator and /or a solar panel installation entity as its website does not specify to which.

### IX. FACTUAL ALLEGATIONS

31. Acting alone or in concert with others, GenRenew, Sunpower and the currently unknown Doe defendants, formulated, directed, controlled, had the authority to control and independently or in active concert with each other, participated in a plan, program or campaign in the acts and practices set forth in this Complaint.

- 32. One of Genrenew's strategies to acquire customers is telemarketing, involving the use of an automatic telephone dialing system ("ATDS") preloaded or programed to dial homeowners in a given area.
- 33. Genrenew's alternative strategy for telemarketing involves hiring third parties that make use of automatic telephone dialing systems ("ATDS") to solicit potential customers through the use of predictive dialers or other forms of auto dialers. Genrenew engages the use of this equipment because it allows for thousands of automated calls to be placed at one time.
  - 34. Through this method, Genrenew shifts the burden of wasted time to the consumers it calls with unsolicited calls or messages.
  - 35. Likewise, it allows for the alibi, "\*we\* didn't call you."
  - 36. Defendant Sunpowers role is to increase its footprint throughout the country by retaining services such as that of Genrenew and others to promote Sunpower solar products through telemarketing sales programs.
  - 37. Upon information and belief, it is apparent that Sunpower is the controlling entity in this consortium.

- 38. As the Principal entity, Sunpower authorizes, directs and controls the marketing practices of its agents, providing licensing and guidelines with respect to 'any' of the agents marketing practices.
- 39. Those practices are to oversee how and when such campaigns are initiated and, as it relates to the instant matter, Sunpower is expected to provide guidelines to its agents such as Genrenew, to comply with all Federal and State Telemarketing laws.
- 40. Genrenew had repeatedly made claim that its own employees perform the installation and all work involved from start to finish.
- 41. In actuality, Defendant Genrenew's claims are misleading and false. Genrenew's leads are farmed-out to actual solar installation companies. [See: Plt. EXHIBIT 1, marked by Def as Ex 'A'] from case; MER-L-001534-19.
- 42. Defendant Sunpower had been knowledgeable of this charade having supported Genrenew throughout these factually incorrect claims.
- 43. Despite taking the affirmative step of registering his telephone number on the National Do Not Call Registry, the defendants placed seven (7) automated telemarketing calls to Plaintiffs phones on the following dates;

August 7, 2019 (973) 430-7000 12:19PM; NAME DISPLAYED - "PUB SVC ELEC &" August 12, 2019 (800) 436-7734 1:27PM; NAME DISPLAYED - "PSE&G CUST SVC"

- 44. The two (2) foregoing (separate) calls were answered by Plaintiff.
- fraudulent caller ID spoofing as Plaintiffs utility company in the above cited two calls to encourage Plaintiff to answer, but once answered, the callers introduced themselves as calling from SunPower, not the utility shown on Caller ID (CID)
- 46. The callers asked for Plaintiff by name, saying the purpose of the calls were to inquire about alternative energy.
- 47. When Plaintiff asked for more information, the caller[s] stated:

"someone will call you back and answer all your questions, is this a good number for you?" Then hung up.

48. Again, on the following dates, Plaintiff started receiving additional calls to his land line as follows:

 August 19, 2019 609 291 3111
 8:23AM
 CID/NO NAME SENT

 August 19, 2019 609 291 3111
 12:24PM
 CID/NO NAME SENT

 August 19, 2019 609 291 3111
 6:05 PM
 CID/NO NAME SENT

 August 19, 2019 609 291 3111
 8:10PM
 CID/NO NAME SENT

 August 20, 2019 609 291 3111
 12:47PM
 CID/NO NAME SENT

49. Plaintiff could not answer the calls in time but while the unanswered calls activated Plaintiffs answering machine, no message was left as to who was

calling or the purpose of the calls.

- of that day, Plaintiff called the Defendants from his land-line phone, the number that had repeatedly been called.
- 51. He called 609 291 3111, which was answered by a female agent as "Genrenew Solar". Plaintiff asked for a manager and was transferred to Cory.
- 52. When Cory was asked why the repeated calls, Plaintiff was told;

"one of our employees called you because you were interested in our energy program."

- 53. Cory's response; "our employees called you" is impliedly a clear representation that (a), the defendant had been given plaintiffs number by their lead generation partner and, (b) that more then one employee had attempted to call Plaintiff, and (c), this "one employee" called more then once.
- 54. When asked how they got plaintiffs number, Cory said;

## "we get a bunch of leads. I can't tell you exactly from where, it comes from my boss!"

- 55. Plaintiff was then transferred to 'Jay', identifying himself as a manager.
- 56. Attempting to speak over Plaintiff, Jay specifically stated;

"I understand you're not interested in us calling you any more. We will place you on our do not call list and <a href="Genrenew Solar">Genrenew Solar</a> will not call you ever again." [Emphasis added]

- 57. This statement made by an agent of the defendant implies; (a), that Jay identified Plaintiffs number from their own internal Caller ID, (b), that calls (plural) were made to Plaintiff at the number Plaintiff called from, and (c), had the defendants only called once, Jay would have stated, "we only called you one time", but he did not.
  - 58. Plaintiff continued to question Jay as to the source of Genrenew obtaining his number. Jay stated:

"it is something I could look into, that it was a list that we purchased and at some point you (Plaintiff) had expressed interest."

- 59. Jay further reiterated that "Genrenew will not reach out to you again."
- 60. Plaintiff told Jay you probably got my number from a lead generator whereby Jay stated;

### "thats correct!"

61. Jay went further to state;

## "we would not have called you if you were on the national do-not-call registry!"

62. This claim further supports the fact that the defendants do not subscribe to the Federal Registry, as it is virtually impossible to call a number registered thereon, scrubbed either manually or electronically from any calling list as expressly

required by law. Id.

63. When asked;

### "who initiated the calls, you or a call center?"

- 64. Jays response was; "we did!"
- 65. When plaintiff asked: "how often is your list scrubbed",

  Jays response was:

### "every time a lead is entered into our system, it is scrubbed against the do-not-call list."

- off. The forgoing discussion was believed to be a prevarication from a call-center representative, hired by Genrenew, where the terminology and procedure the agent described conflicts with, is inconsistent with and somewhat ambiguous to the nocall-list requirements and such alleged compliance is expected to illuminate through continuing discovery.
- employees admitted to having called plaintiff.
- 68. Plaintiff subscribes to phone number [201] 767 8153.
- 69. Plaintiffs phone number referenced above has been and remains listed on the FTC and New Jersey no-call-registry since inception, 2003 and 2004 respectively.
- 70. Plaintiff never inquired about the defendants' products or services.

- 71. Plaintiff never heard of the defendants.
- 72. Plaintiff does not need the defendants' products or services.
- 73. Plaintiff never provided either or any of the Defendants express written consent to solicit him.
- 74. Plaintiff never provided either or any of the Defendants his residential phone number.
- 75. Plaintiff received each of the unlawful calls at issue, on the dates cited above, on his 8153 number, which were initiated from, by or on behalf of the defendants and each of them, as set forth in detail and described herein.

### X. VIOLATIONS OF LAW

- 76. On the dates cited above, Plaintiff received and attempted to answer calls wanting to qualify his home for solar power.
- 77. The defendants retained the services of the unidentified Doe defendants in a telemarketing campaign to convince the called parties to invest in solar power.
- 78. SunPower, in concert with GenRenew failed or refused to oversee and monitor Genrenew's calling procedures, failed to establish an internal no-calllist from the FTC and/ or the State of New Jersey.
- 79. Upon information and belief: SunPower and GenRenew, contracted with unknown Doe defendants,

having a service platform and tools to provide leads for homeowners.

- 80. By using a computer-based telephone dialing platform, the defendants were able to blast out a large volume of telephone calls, especially robo-calls, in a short time, targeting prospective homeowners and using fraudulent and spoofed Caller ID, the calls were fraudulently spoofed to appear as if coming directly from the defendants utility.
- 81. These Doe robo-callers, were either provided a list of numbers to be called by the Defendants or, the robo-callers provided their own list.
- 82. Acting under the direction, knowledge, approval and control of the named Defendants, the robo-callers proceeded to funnel the list of numbers through the foregoing computer-based telephone dialing platform.
- 83. By performing the acts defined above, the Defendants own Call Detail Records would be devoid of evidence showing they initiated calls to plaintiff or other residents in the defendants covered area.
- Plaintiff believes and thereby avers that once the Doe calls (Call-Center[s]) initiated their calls to Plaintiff, their script was carefully crafted to imply that the caller was actually Sunpower by GenRenew Solar.
- 85. GenRenew Solar harbors information that would lead to the offending call-center or centers up to and including lead generators.

- 86. GenRenew Solar and Sunpower harbor the call centers and lead generators that were paid to initiate the calls at issue and to the benefit of both defendants.
- 87. The defendants failed to demonstrate compliance with both federal as well as state telemarketing laws by accepting the use of Federally prohibited calls, having knowledge of the prohibited activity, and having control over the use of this activity, directing, approving and benefiting from its use.
- 88. The defendants are therefore liable for knowingly initiating telemarketing calls and assisting in the initiation of said calls, while being fully aware they were in violation of minimum regulatory standards and therefore prohibited from initiating said calls, but they did so anyway.
- 89. Upon information and belief, the Defendants' and each of them failed to register as a telemarketer with the New Jersey Division of Consumer Affairs. [N.J.S.A. §§56:8-121(a)&(b)]
- 90. The failure or refusal by the defendants' to register with the FTC's no-call registry and the New Jersey division of Consumer Affairs, contributed to the defendants unlawful acts by willfully calling consumers who registered not to receive telemarketing calls.

91. In the alternative, the Defendants' and each of them obtained a list of consumers who registered not to receive telemarketing calls, but knowingly chose to ignore that list and called anyway, which was the result.

### XI. THIS COURT'S POWER TO GRANT RELIEF

- 92. 47 <u>U.S.C.</u> §227(b)(3)(A) empowers this Court to grant injunctive and other ancillary relief to prevent and remedy any future violation by the Defendants of any provision of law enforced by the FCC that protects Plaintiff.
- 93. Plaintiff will suffer continual harassment along with substantial emotional distress and abuse that will annoy and alarm his household if the Defendants are permitted to continue to engage in their questionable practices, if Permanent Injunctive Relief is not granted.
- 94. Accordingly, Plaintiff has a cause of action against the Defendants and hereby seeks relief under the TCPA's Strict Liability statutory damage award; New Jersey no-call-law violations, as well as Permanent Injunctive Relief pursuant to the foregoing as against each of the Defendants'.

VIOLATION OF THE NEW JERSEY CONSUMER FRAUD ACT,
USING FALSE AND MISLEADING INFORMATION IN CONNECTION
WITH A SOLICITATION; N.J.S.A. §56:8-2

- 95. Plaintiff repeats, re-alleges and incorporates by reference Paragraphs one through ninety-four above as if set forth in full at length.
- The act, use or employment by any person of any 96. unconscionable commercial practice, deception, pretense, false false misrepresentation, or the knowing, concealment, suppression, or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or with the subsequent performance of such person as aforesaid, whether or not any person has in fact been misled, deceived or damaged thereby, is declared to be an unlawful practice; . . . .

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

Award Plaintiff punitive and statutory damages for each of the subject calls material to Count One as This Court deems justified.

# XIII. COUNT TWO VIOLATIONS OF THE TCPA'S DO-NOT CALL LIST REQUIREMENTS & PROTECTION OF SUBSCRIBER PRIVACY RIGHTS (47 U.S.C. § 227(c)(5)(A)

97. Plaintiff repeats, re-alleges and incorporates

- by reference Paragraphs one through ninety-six above as if set forth in full at length.
- 98. Federal Regulations codified under 47 <u>C.F.R.</u> § 64.1200(c)(2), state that "No person or entity shall initiate any telephone solicitation to . . [a] residential telephone subscriber who has registered his or her telephone number on the national do-not-call registry of persons who do not wish to receive telephone solicitations that is maintained by the Federal Government. . . . " (Emphasis added).
- 99. On the dates set forth herein, Plaintiff received and answered calls, identified by the live representatives, made by or on behalf of the defendants, in violation of the foregoing regulations as well as 47 U.S.C. § 227(c)(5)(A), by initiating calls to numbers that had been listed on both the Federal and New Jersey State's no-call-registry since inception.
- of the subject calls, by repeatedly initiating calls to Plaintiffs land-line number listed with the FTC do-not-call registry as well as the New Jersey no call registry.

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

Award Plaintiff strict liability statutory damages for each of the subject calls material to Count Two.

## XIV. COUNT THREE VIOLATIONS OF THE NEW JERSEY NO CALL LAW ENGAGING IN PROHIBITED ACTIVITY PURSUANT TO N.J.S.A. \$56:8-119

- 101. Plaintiff repeats, re-alleges and incorporates by reference Paragraphs one through one hundred above as if set forth in full at length.
- 102. The Defendants' initiated multiple phone calls to Plaintiffs residential telephone line in a campaign to solicit him for their solar panel products or services.
- 103. New Jersey's no-call-law, codified at N.J.S.A. §56:8-119, defines "Telemarketing" as a plan, program or campaign which is conducted by telephone to encourage the purchase or rental of, or investment in, merchandise, but does not include the solicitation of sales through media other than a telephone call."
- 104. The Defendants and each of them violated the provisions of the New Jersey no-call-law by initiating calls to Plaintiff in a campaign to sell their solar products or services.
- 105. Under New Jerseys no call law, the Defendants calls fall far outside those considered permissible as they did not relate to continuing service but

rather to introduce a new service or product. This proscription is clearly defined and described under Title 13, Law and Public Safety, Chapter 45D;

- 106. 13:45D-4.4 CONTINUING SERVICES. A telemarketer may call an established customer on the no telemarketing call list or telemarketer specific no call list provided that the call is limited to the provision of continuing services and does not relate to expanded services, upgrades, products or other services unless directly related to the particular service or services previously provided.
- 107. Plaintiff never inquired about the defendants products or services; Plaintiff, is not now or ever was a customer of the defendants.
- 108. The Defendants initiated the calls to Plaintiff described herein with the intent to encourage the purchase or investment in the Defendant's solar products or services.

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

Award Plaintiff trebled damages provided under the New Jersey no-call-law, N.J.S.A.§58:8-19, for each of the unlawful calls material to Count Three.

## XV. COUNT FOUR VIOLATION OF 47 C.F.R. § 64.1601(e) AS PROMULGATED UNDER 47 U.S.C. § 227(C)

- 109. Plaintiff repeats, re-alleges and incorporates by reference Paragraphs one through one hundred-eight as if set forth in full at length.
- The defendants seven (7) robocalls were initiated without transmitting any caller's name and without transmitting a valid telephone number, thus constituting [a violation] of

- 47 C.F.R. § 64.1601(e) as promulgated under 47 U.S.C. § 227(c).<sup>1</sup>
- 111. The defendants knowingly and purposely spoofed their number[s], sending no caller ID information, for the sole purpose to deny, deceive or mislead the called party as to who was calling, while wrongfully obtaining the value of deception, forcing the called party to answer the unlawful calls.
- or in the alternative, no caller ID, caused harm by violating the law, peace and solitude of plaintiff's privacy.
- 113. The defendant's purposeful decision to block the telemarketer or sellers name on caller ID was a deliberate attempt to hide their true identity, avoid prosecution and wrongfully obtain something of value for their own financial gain.
- 114. The defendants initiated their calls, devoid of factual and actual identification, intentionally cloaking their true identity, thus deceiving the called party to answer their unwanted calls.
- Instead, the Defendants and each of them performed their act of deception by spoofing their caller ID to display

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. § 64.1601(e) requires every telemarketing call to transmit either the telemarketer or seller's name, and to transmit a phone number which a consumer could call back to request placement on the do-not-call list.

local numbers on Plaintiffs land-line, completely eliminating the[ir] Caller ID name. Hence, Plaintiff was tricked into responding to those calls, believing the local numbers were his utility company, only to hear a sales pitch selling the defendants products, goods or services, which was the result.<sup>2</sup>

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

Award Plaintiff strict liability statutory damages of \$500.00 for each of the violations material to Count Four for a total of(\$3500.00).

## XVI. <u>COUNT FIVE</u> Award for Statutory Trebled Damages For Willful or Knowing Violations of the TCPA, 47 U.S.C. §227(b)(3)(C)

- 116. Plaintiff hereby incorporates all of the allegations of paragraphs one through one hundredfifteen as if set forth in full at length.
- 117. At all times relevant, the Defendants purposely, willfully or knowingly made the calls at issue to Plaintiff; initiated or caused initiation of those calls to Plaintiff; delivered and completed those calls to Plaintiff, which were purely commercial in nature, to benefit the

<sup>&</sup>lt;sup>2</sup> Defraud; tricked; To practice fraud; to cheat or trick; to deprive a person of property or any interest, estate, or right by fraud, deceit, or artifice. People v. Wiman, 148 N. Y. 29,42 N. E. 408; Alderman v. People, 4 Mich. 424, 09 Am. Dec. 321; U. S. v. Cur- ley (C.C.) 122 Fed. 740; Weber v. Mick, 131 111. 520, 23 N. El 640; Edgell v. Smith, 50 W.Va. 349, 40 S. B. 402; Curley v. U. S. 130 Fed. 1, 04 C. C. A. 309. Blacks Law Dictionary 6<sup>th</sup> Edition.

Defendant's own financial gain.

- 118. Plaintiffs notice not to receive any telemarketing calls was made by registering his phone numbers with the Federal and State no-calllist at commencement of said registry in 2003 & 2004.
- 119. The Defendants' and each of them failed and willfully ignored registering with the appropriate agency, purchasing the relevant no-call-list, subsequently violating plaintiff's no-call request.
- 120. The Communications Act of 1943 (of which the TCPA is a part) does not impose a mental state requirement in that it defines willful conduct as "the conscious or deliberate commission or omission of such act, irrespective of any intent to violate any provision, rule or regulation."
- 121. The defendants' knew or should have known their intentions to call plaintiff would violate the TCPA as well as New Jersey's no-call law, but chose to initiate those calls anyway.
- TCPA and with direct knowledge of the prohibited acts, the Defendants' are liable to plaintiff under the TCPA for each such violation, trebling the \$500 statutory damage amount per violation per call, to an award of \$1500.00 per each such violation per

call as per Count Five.

WHEREFORE, Plaintiff demands judgment against Defendants as follows:

Award Plaintiff statutory trebled damages of \$1500.00 for each such violation set-forth above relevant to each unlawful call material to Count Five.

### PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that this Court:

- (a) Award Plaintiff strict liability statutory damages for the series of subject calls material to Count One.
- (b) Award Plaintiff strict liability statutory damages for the series of subject calls material to Count Two.
- (c) Award Plaintiff strict liability statutory trebled damages for the series of subject calls material to Count Three.
- (d) Award Plaintiff strict liability statutory damages for the series of subject calls material to Count Four
  - (e) Award Plaintiff strict liability statutory trebled damages for the series of subject calls material to Count Five
- (f) Award Plaintiff the cost of this litigation pursuant to N.J.S.A. \$56:8-19

- (g) Award Plaintiff Permanent Injunctive Relief pursuant to 47 <u>U.S.C.</u> §227(b)(3)(A)
- (h) In the alternative, award Plaintiff any Other Equitable Relief the Court deems justified to stop the aggravated harassment defined and described herein.
- (i) Plaintiff reserve the right to amend this complaint in the event additional violations and/ or defendants surface throughout the course of this action.
- (j) Plaintiff reserve the right to supplement this prayer, in the event additional violations surface through continuing discovery.

Respectfully submitted,

By

RICHARD M. ZELMA, pro se

Dated: October 7, 2019

### RULE 4:5-1 CERTIFICATION

Pursuant to the requirements of R. 4:5-1, I certify that the matter in controversy is not the subject of any other Court or Arbitration proceeding, nor is any other Court or Arbitration proceeding contemplated. No other parties should be joined in this action.

Ву:

RICHARD M. ZELMA, pro se

Dated: October 7, 2019

### NOTICE TO ATTORNEY GENERAL FOR THE STATE OF NEW JERSEY

NOTICE IS HEREBY GIVEN to the Office of Attorney General for the State of New Jersey pursuant to N.J.S.A. §56:8-20 of the within claim based upon violations of the Consumer Fraud Act and the New Jersey no-call law.

I hereby certify that contemporaneous with the filing hereof, a copy of this pleading has been mailed to the aforesaid Office of Attorney General for the State of New Jersey at the New Jersey State Division of Law, Hughes Justice Complex, 25 W. Market St., P.O. Box 112, Trenton, NJ 08625-0112.

RICHARD M. ZELMA, pro se

PLAINTIFF

Norwood, NJ 07648

Dated: October 7, 2019

BER-L-007304-19 10/15/2019 Pg 1 of 9 Trans ID: LCV20191915282 Case 2:19-cv-20542-JMV-JBC Document 1 Filed 11/20/19 Page 34 of 44 PageID: 34

# Exhibit A



BER-L-007304-19 10/15/2019 Pg 2 of 9 Trans ID: LCV20191915282 Case 2:19-cv-20542-JMV-JBC Document 1 Filed 11/20/19 Page 35 of 44 PageID: 35

#### GenRenew

Channel Partner Agreement

This Non-Exclusive Channel Partner Agreement ("Agreement") is made this day, by and between GenRenew, LLC ("Company") and Sun Panel Marketing ("Channel Partner") for the express purpose of allowing Channel Partner to sell solar installations on behalf of GenRenew, LLC. NOW, THEREFORE, in consideration of the mutual promises set forth herein, Company & Channel Partner (the "Parties") agree as follows:

- 1. TERM. The term of this Agreement will continue for a period of one (1) year and renew for successive periods of one (1) year, unless any Party notifies the others in writing at least ninety (90) days prior to the expiration of the current term of its desire not to renew the Agreement.
- PRICING, TERMS, OBLIGATIONS. Channel Partner's cost for a solar sale shall be determined by Exhibit A. Pricing, terms of payment, Company and Channel Partner obligations shall be as described in Exhibit A. Pricing shall be maintained and continuously updated. Additional terms and obligations solely concerning Company and Channel Partner shall be as described in Exhibit B.
- 3. COMPLIANCE WITH LAWS: Channel Partner and Company represent that they have the authority to enter into this Agreement and agree to comply with all applicable state and federal laws, regulations and rules in connection with their obligations and performance under this Agreement. Channel Partners should be licensed and insured in their respective state of operation.
- TAXES AND FEES. Channel Partners shall be responsible for all taxes and fees associated with Channel Partner's business operations.

### TERMINATION.

a. Any Party may immediately terminate this Agreement should another Party breach any of its representations, warranties or obligations hereunder unless such breach is cured to the satisfaction of the non-breaching Parties within ten (10) days written notice thereof.

#### CONFIDENTIALITY.

- i. Unless required by law, no Party shall disclose the specific terms and conditions of this Agreement to any outside party; provided, however, all Parties may disclose such terms and conditions to any bona fide prospective or existing lender, investor, or acquirer provided such lender, investor or acquirer has executed a non-disclosure agreement containing customary disclosure restrictions, including restricting use of the information solely for the purpose of evaluating such loan, investment or purchases.
- ii. Each Party agrees to keep confidential such information of the other Parties that is identified as confidential or known by the receiving Party to be confidential. Notwithstanding the foregoing, Channel Partner shall assume that all information Channel Partner gains access to, or knowledge of, concerning Company's Products, customers, markets, technology (including without limitation, its Measure/Order Data Interface IT system), software, intellectual property, methods, strategies, plans, prices, costs, agents or business in general is confidential information and constitutes Company's trade secrets and other intellectual property. No right, title or interest in Company's intellectual property is transferred, licensed or conveyed under this Agreement to Channel Partner. Such confidential information will not be used or disclosed except as authorized by the providing Party. Such information will be disclosed to employees of the receiving Party only on a "need to know" basis and only after such employee is informed of the confidential nature of the information and obligated to maintain confidentiality. Confidential information shall not include information which is now or becomes part of the public domain, was already known by the receiving Party at the time of disclosure, is independently developed by the receiving Party without any use of confidential information, or is lawfully obtained from a third party. Each Party's confidentiality obligations will survive termination of this Agreement.

Confidential

Dogg 1 of

Channel Dartner Agreemen

- OTHER REPRESENTATIONS AND WARRANTIES.
  - a. EXECUTION, DELIVERY and PERFORMANCE. All Parties have all requisite power and authority and hold all licenses, permits and other required authorizations from governmental authorities necessary (if any) to fulfill its respective obligations under this Agreement.
  - b. LIMITED LICENSE TO USE TRADENAMES, TRADEMARKS AND SERVICE MARKS. Each Party grants to the others a limited, non-exclusive, non-transferable, nonsublicensable, revocable license to use each other's trade names, trade dress. trademarks, and service marks (collectively, "Marks") solely in connection with the performance of this Agreement. Marks shall only be used in accordance with the specifications provided from time to time by the Party whose Marks are being used. In the event that such specifications are not provided, no Party shall use any of the other Party's Marks for any purpose without first obtaining the prior advance written consent of the Party whose Marks are contemplated to be used. No Party shall use marketing materials incorporating the other Party's Marks without such Party's prior written consent. Each Party may inspect and monitor the other Party's use of the Marks at any time, and each Party shall comply with the other Party's instructions related thereto. Channel Partner shall not, without Company's prior written consent, use any other trademark or trade dress in connection with Company's products. Each Party shall retain ownership of all of its Marks and other intellectual property rights, including the good will connected therewith. Each Party agrees that, other than the limited rights granted herein, no right, title or interest to any Marks is transferred to the other Parties under this Agreement. Use of the Marks shall inure to the benefit of the owners of the Marks. No Party will take any action that is inconsistent with the ownership of the Marks.
  - c. OBLIGATIONS UPON TERMINATION. Upon termination (for any reason) each Party shall promptly return all papers, point of purchase displays, sales samples, materials and other property to the other Parties then in its possessions. Channel Partner shall remain entitled to full payment for any sales made prior to termination.
- 8. INDEMNIFICATION Each Party will indemnify and hold harmless the other Parties (the "Indemnified Parties") and the other Parties' officers, directors, shareholders and employees (collectively, together with the Indemnified Parties, the "Indemnified Persons") from and against any demand, suit, action or proceeding brought by any outside party arising in connection with a violation by such Party (the "Indemnifying Party") of any of the provisions of this Agreement (including, without limitation, any of the representations or warranties of the Indemnifying Party set forth in this Agreement) or the negligence or willful misconduct of the Indemnifying Party, in each case to the extent not attributable to a breach by the Indemnified Parties of any of the provisions of this Agreement or the negligence or willful misconduct of any of the Indemnified Persons (collectively, the "Indemnified Claims"), and all damages, costs and expenses (including, without limitation, reasonable attorneys' fees and settlement costs, as applicable) sustained or incurred by Indemnified Person in relation thereto.
- 9. LIMITATION OF LIABILITY/DISCLAIMER OF WARRANTY. THE PARTIES AGREE TO LIMIT THEIR LIABILITY TO EACH OTHER TO DIRECT DAMAGES ONLY. NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN NO PARTY SHALL HAVE ANY LIABILITY FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OR ANY LOSS OF REVENUE OR PROFITS ARISING UNDER OR RELATING TO THIS AGREEMENT, EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL DEALER'S LIABILITY EXCEED THE COMMISSIONS PAYABLE, IF ANY, TO THE SUB-DEALER PURSUANT TO THIS AGREEMENT. EACH PARTY HEREBY DISCLAIMS ALL WARRANTIES TO THE OTHER AND ALL OUTSIDE PARTIES, EXPRESS, IMPLIED, STATORY OR OTHERWISE, WITH RESPECT TO THE DEALERS SERVICE AND THE SUB-DEALERS SERVICE, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE.
- 10. DISPUTE RESOLUTION INJUNCTIVE RELIEF. The Parties agree that the breach by any of them of their respective obligations regarding the other's trademarks, trade names, service marks or confidential information would result in irreparable injury for which there is no adequate remedy

- at law. Therefore, in the event of any breach or threatened breach by any Party of its obligations regarding trademarks, trade names, or service marks of confidential information of the other, then the breaching Party will be entitled to seek temporary and permanent injunctive relief, in addition to any other remedies to which it may be entitled at law or in equity.
- 11. FORCE MAJEURE No Party hereto shall be considered in default in performance of its obligations hereunder if performance of such obligations is prevented or delayed by acts of God or government, or other events beyond the reasonable control of the Party. Time of performance of any Party's obligations hereunder shall be extended by the time period reasonably necessary to overcome the effects of such occurrences.
- EMPLOYEE NON-SOLICITATION. During the Term and for a period of six (6) months thereafter (collectively, the Non-solicitation Period), both parties shall not directly or indirectly, individually or on behalf of any person other than the parties, aid or endeavor to solicit or induce any of the other parties or its affiliate's employees to leave their employment with the other party or such affiliates in order to accept employment with the other party or any other person, corporation, limited liability company, partnership, sole proprietorship or other entity. If the restrictions set forth in this section would otherwise be determined to be invalid or unenforceable by a court of competent jurisdiction, the parties intend and agree that such court shall exercise its discretion in reforming the provisions of this Agreement to the end that both parties will be subject to a non-solicitation covenant which is reasonable under the circumstances and enforceable by the parties. It is agreed that no adequate remedy at law exists for the parties for violation of this section and that this section may be enforced by any equitable remedy, including specific performance and injunction, without limiting the right of the parties to proceed at law to obtain such relief as may be available to it. The running of the Non-solicitation Period shall be tolled for any period of time during which either party is in violation of any covenant contained herein, for any reason whatsoever.
- GENERAL Channel Partner shall not assign its rights or delegate any of its duties hereunder without the advance written consent of Company, which consent shall not be unreasonably withheld or delayed, provided however, that this restriction shall not apply to an assignment as part of a merger or sale of company or substantially all of the assets of the company. The terms and conditions of this Agreement shall be binding upon and shall inure to the benefits of the Parties and their respective successors and permitted assigns. This Agreement shall not be amended or modified except as by a written document signed by all Parties. This Agreement shall be governed by and construed in accordance with the laws of the State of New Jersey, without reference to principles of conflicts of laws. All notices hereunder shall be in writing and shall be deemed given upon personal delivery or when sent by certified mail, postage prepaid, return receipt requested, at above. A Party may change such address for notice upon written notice given in accordance with the provisions hereof. The headings used herein are inserted for convenience only and are in no way intended to describe, interpret, define or limit the scope, extent or intent of this Agreement. If any provision of this Agreement is determined by a court of competent jurisdiction to be unenforceable, such provision shall be automatically reformed and construed so as to be valid, operative and enforceable to the maximum extent permitted by law or equity while preserving its original intent. The invalidity of any part of this Agreement shall not render invalid the remainder of this Agreement. Waiver by a Party of a breach of a provision of this Agreement shall not operate as nor be construed as a waiver of any subsequent breach thereof. Notwithstanding anything to the contrary contained herein, the Parties acknowledge and agree that their obligations pursuant to Section 7 b.,8,10, and 12, and those which by their nature should survive termination of this Agreement, shall survive termination of this Agreement. All Parties to this Agreement represents, agrees and warrants that it will perform all other acts and execute and deliver all other documents that may be necessary or appropriate to carry out the intent and purposes of this Agreement. This Agreement constitutes the entire agreement between the Parties regarding the subject matter contained herein and supersedes all prior and contemporaneous undertakings and agreements of the Parties, whether written or oral, with respect to the subject matter herein.

### BER-L-007304-19 10/15/2019 Pg 5 of 9 Trans ID: LCV20191915282 Case 2:19-cv-20542-JMV-JBC Document 1 Filed 11/20/19 Page 38 of 44 PageID: 38

IN WITNESS WHEREOF, the undersigned have executed this agreement as of the date first set forth below.

Company: GenRenew, LLC	Channel Partner: Jun Panel Marketing				
Signed Mall Mull	Signed January				
Name : Michael Mullen	Name: James C. George				
Title : Co-Founder	Title: Manager				
7/5/19 Date	Date: 7/2/19				
Channel Partner Registered (legal) Name: Sun Panel Marketing, LLC Business Name if different (dba) Save with TLLinois Shines					
Ownership (circle one): Corporation (LLC) Partnership Sole Proprietor Other:					
Channel Partner Federal Tax ID: 84-2099110					
City: 2575. Prospect Ave, Clarendon Hills, IL 60514					
State/Province/Zip:					
Phone 630-460-1614					
Fax					
Web Www. Sque with Illinois Shi	nes, Com Channel Partner Administrative Contact:				
Bill-To Address: 257 5 Prospect Are Name: Royald Bailis					
City: Clarendon Hills,	Position Manager - Counsel				
State/Province/Zip: TC	Email RSBaiLis @ Gmail Com				
	Phone 904-806-1695				

### BER-L-007304-19 10/15/2019 Pg 6 of 9 Trans ID: LCV20191915282 Case 2:19-cv-20542-JMV-JBC Document 1 Filed 11/20/19 Page 39 of 44 PageID: 39

### **Exhibit A**

### Pricing, Services and Terms

### Pricing:

- 1. Product: SunPower Solar Lease or Mosaic Loan
- 2. Lease Payment:
  - **a.** Lease base price will be at \$3.45 a watt, this does not include adders. If you sell a system for \$4.10 with no adders, you will have a \$.65 dealer fee.
  - Cash pricing and loan pricing in Illinois will be dependent on the module chosen; a pricing addendum will be issued to show the cost to install these jobs

**Payment terms: 50%** of Channel Partner fees are to be paid once GenRenew receives (M1) first payment from lease or loan holder (within 2 weeks of paperwork being complete), the remaining balance (**50%**) to be paid once GenRenew receives (M2) approval from lease or loan holder (approximately 2 weeks after install start). All payments to be made on the Friday that follows lease or loan holder approval notification.

Territory: Illniois

### GenRenew provided services, capabilities and obligations:

- 1. Pre and post-sale Channel Partner/customer support
- 2. All State, Utility and any applicable governmental permits or approval processing
- 3. Full Installation of solar System
- 4. All post state, utility and any applicable governmental permits or approval processing

### **Channel Partner obligations:**

- Represent GenRenew with integrity and honesty in all dealings with prospective customers
- 2. Make no exaggerated claims as to GenRenew's capability or the product performance.
- Channel Partner shall insure that all employees who sell or represent GenRenew & SunPower are properly trained and certified to assess the suitability of the product for a particular customer and evaluate prospective customers' requirements.
- 4. Channel Partner shall operate within all state and federal laws, taking care to ensure that customers are offered the product warranty before purchase and that customers always receive written notice of their right to cancel the transaction within three days of their signed order.

### **Exclusivity**

Channel Partner agrees to represent GenRenew exclusively for all territories that GenRenew offers its services. For example, you can not offer a Residential Customer any other product without the written consent of GenRenew. If there is territory that GenRenew does not off services, you may sell there but must notify GenRenew.

### Lead Conflict and Resolution:

- 1. As both companies are working in the same territory, there is potential for both to be obtaining an identical lead from different sources.
- Whomever obtains an appointment sat with an identical lead will indefinitely have the sole right to that lead and if lead is sold by other company, full compensation is due to company with original appointment.

### Exhibit B

Channel Bodner Assessment

### Additional Dealer and Sub-Dealer Pricing, Services and Terms

- 1. Sales A sale is considered a sale when the following conditions have been met;
  - a. The SunPower Welcome call has been made in the house with the customer.
  - b. All Sales documents are signed and submitted Plus;
    - i. Copies of Utility Bills
    - ii. Limited Power of Attorney
    - iii. Site Eval Form (Complete)
    - iv. Copy of Homeowner Survey
    - v. HOA Approval forms (if Applicable)
  - c. All Site Evaluation Photos are uploaded (The correct & sufficient amount)
  - d. Roof is less than 15 years old
  - e. If a GenRenew site evaluation is required by our in house technician, a sale is not considered complete until this has been done.
- 2. **Site Evaluations** If a site evaluation is required by our in house technician. There will be a \$150 fee applied to your payments.
  - a. Exception 1: Drywall cuts are needed to see rafter sizing.
  - b. Exception 2: An in house second opinion is required.
- 3. Roof Conditions: All roofing conditions must be at a maximum age of 15 years old and no more than 2 layers. Roofs that are older than 15 years old or more than 2 layers will need an in-house site evaluation at Channel Partners cost. If deemed the roof needs to be replaced, the Channel Partner will be responsible for roof costs.
- Portal Access All loans or lease solar products are to be sold through the GenRenew SunPower portal
- 5. Payment GenRenew agrees to pay Channel Partner over the base amount according to Exihbit A not including any adders below. All of the above is assuming the base price of \$2.00 that is paid to SunPower for all major components, if this changes then pricing is subject to change. Pricing is subject to change at anytime for any reason and GenRenew will communicate any change within 24 hours. Jobs sold prior to pricing changes will be honored as long as they adhere to all other items in this agreement.
- Cash products Shall be sold using SunPower products and a minimum of \$1.35 will be added to the price of major SunPower components including panels, racking, and inverters. 50% of all cash/loan products must be using premium (currently X series) of panels.
- 7. Cancellations Partner agrees to keep their cancellation rate below 10%. If the rate rises above 10%, pricing penalties may occur by way of an increased rate. If a project has been cancelled for any reason, any monies paid out to the partner are due back in full. GenRenew will issue a debit memo and can take that out of future payments that may be owed.
- 8. ADDERS
  - a. Tree removal and Roof replacement or repair (not including rafter upgrades) are the sole responsibility of the Channel Partner. Adders shall be calculated accordingly. GenRenew will give the price of the adder to the channel partner in writing and will be responsible for the work.
  - b. Rafter Upgrades & Service upgrades are the sole responsibility of GenRenew for projects over 7kw. GenRenew agrees to pay and provide services for Rafter and Service Upgrades that are deemed necessary for the project over 7kw. If a jobs doesn't pencil, a price increase may be necessary and shall be communicated within 48 hours once presented with the knowledge that upgrade services are necessary.

### c. Adder List

ADDER NAME	PPW	
Flat Roof	\$0.05	
Trees	Quote	
Roof Replacement/ Repair	Quote	
Trenching	\$500.00	First 20' then \$15 per foot
Standing Seam Metal	\$0.05	
Ground Mount 7kW-12kW	\$0.55	(+ Trenching)
Ground Mount 12kW+	\$0.45	(+ Trenching)
Service Upgrade- customer request or jobs under 7kW	\$2,000.00	
Structure Upgrade	Quote	
Steep Roof (>37 degrees)	\$0.05	

- d. Other Adders If other major adders are discovered, GenRenew can ask the channel partner to pay part or all of the adder prior to install. Channel partner can agree to adders or may cancel the job. If cancelled, any M1 payment made will be due back to GenRenew on the next disbursement.
- 9. Disqualified Projects GenRenew can deem a job unbuildable for many reasons that GenRenew or our engineering partners find. GenRenew will give a detailed explanation to the channel partner. Any payment made to Channel Partner at that time will be due back to GenRenew and will be taken out of next payment.

Edential Dane 7

### BER-L-007304-19 10/15/2019 Pg 9 of 9 Trans ID: LCV20191915282 Case 2:19-cv-20542-JMV-JBC Document 1 Filed 11/20/19 Page 42 of 44 PageID: 42

RICHARD M. ZELMA\*
940 BLANCH AVENUE
NORWOOD, NEW JERSEY 07648

- \* LIFETIME MEMBER: TELECOM PIONEERS OF AMERICA
- \* LIFETIME MEMBER: COMMUNICATION WORKERS OF AMERICA
- \* BELL SYSTEM CERTIFIED C.O. CALL-TRACE FORENSICS TECHNICIAN
- \* NJ GOVERNMENT & PR SPOKESPERSON FOR PRIVATE CITIZEN, INC.

TELEPHONE 201-767-8153

TELECOPIER: FOR COURT USE ONLY EMAIL: TCPALAW@OPTONLINE.NET

October 8, 2019

### VIA FIRST CLASS MAIL

Superior Court of New Jersey Law Division, Bergen County Courthouse 10 Main Street, Room 415 Hackensack New Jersey 07601

Dear Sir / Madam

Enclosed for filing, please find Plaintiff's;

Case Information Statement; Complaint; and Exhibit 1.

Also please find filing fee in the amount of \$250.00

Thank you for your continued courtesies in this matter.

Very truly yours,

Richard M. Zelma PLAINTIFF, pro se BERGEN COUNTY

MANAGER'S OFFICE

BER-L-007304-19 10/15/2019 Pg 1 of 2 Trans ID: LCV20191915282 Case 2:19-cv-20542-JMV-JBC Document 1 Filed 11/20/19 Page 43 of 44 PageID: 43

### Appendix XII-B1

	Civil Case Information Statement  (CIS)  Use for initial Law Division Civil Part pleadings (not motions) under Rule 4:5-1 Pleading will be rejected for filing, under Rule 1:5-6(c), if information above the black bar is not completed or attorney's signature is not affixed  For Use by Clerk's Office Only Payment type: □ ck □ cg □ ca Chg/Ck Number:  Amount:  Overpayment:  Batch Number:							
Richard M. Zelm	Attorney/Pro Se Name  Richard M. Zelma  Telephone Num (201) 767-8				Bergen	unty of Venue ergen		
Firm Name (if applicable) N/A				Docket Number (when available) BER-L-				
Office Address 940 Blanch Avenue Norwood New Jersey 07648			Document Type Complaint					
				Ju	ıry Dem	and Yes	No	
Name of Party (e.g., John Doe, Plaintiff) Richard M. Zelma, Plt, pro se  Caption Richard M. Zelma v. SUNPOWER CORPORATION and GENRENEW LLC. and CHRISTOPHER S. SABIN SR.,and, MICHAEL MULLEN								
Case Type Number (See reverse side for listing)  Is this a professional malpractice case?  If you have checked "Yes," see N.J.S.A. 2A:53A-27 an regarding your obligation to file an affidavit of merit.					No case law			
Related Cases Pend	ing? If "Yes," list docke	et numbers						
Yes	■ No							
Do you anticipate adding any parties (arising out of same transaction or occurrence)?  ☐ Yes ■ No  Name of defendant's primary insurance company (if known) ☐ None ☐ Unknown					☐ None ■ Unknown			
	The Information Provided of	on This Fo	rm Cannot I	oe Introduce	ed into	Evidence.		
THE RESERVE OF THE PARTY OF THE	for Purposes of Determining if Case is							
Do parties have a current, past or recurrent relationship?  ☐ Yes ☐ No ☐ If "Yes," is that relationship: ☐ Employer/Employee ☐ Friend/Neighbor ☐ Other (explain) ☐ Familial ☐ Business				)				
Does the statute governing this case provide for payment of fees by the losing party? ☐ Yes ■ No					■ No			
Use this space to alert the court to any special case characteristics that may warrant individual management or accelerated disposition								
Ŭ Yes	your client need any disability accomme  No	odations?	If yes, please in	dentify the requ	ested a	ccommodation:	145	
Will an inte	rpreter be needed? ■ No		If yes, for what	language?				
I certify that confidential personal identifiers have been redacted from documents now submitted to the court and will be redacted from all documents submitted in the future in accordance with <i>Rule</i> 1:38-7(b).  Attorney Signature:								

BER-L-007304-19 10/15/2019 Pg 2 of 2 Trans ID: LCV20191915282 Case 2:19-cv-20542-JMV-JBC Document 1 Filed 11/20/19 Page 44 of 44 PageID: 44



### CIVIL CASE INFORMATION STATEMENT

(CIS)
Use for initial pleadings (not motions) under *Rule* 4:5-1

-C03	034		
CASE	TYPES (Choose one and enter number of case type in app	propr	iate space on the reverse side.)
	- 150 days' discovery		
151	NAME CHANGE		
	FORFEITURE		
	TENANCY REAL PROPERTY (other than Tenancy, Contract, Condemnation, Comple	v Con	omercial or Construction)
	BOOK ACCOUNT (debt collection matters only)	X COII	intercial of Construction)
	OTHER INSURANCE CLAIM (including declaratory judgment actions)		
	PIP COVERAGE		
	UM or UIM CLAIM (coverage issues only)		
511	ACTION ON NEGOTIABLE INSTRUMENT		
512	LEMON LAW		
801	SUMMARY ACTION		
	OPEN PUBLIC RECORDS ACT (summary action)		
999	OTHER (briefly describe nature of action)		
Track	1 200 days! discayon.		
	I - 300 days' discovery CONSTRUCTION		
	EMPLOYMENT (other than CEPA or LAD)		
	CONTRACT/COMMERCIAL TRANSACTION		
	AUTO NEGLIGENCE - PERSONAL INJURY (non-verbal threshold)		
	AUTO NEGLIGENCE - PERSONAL INJURY (verbal threshold)		
605	PERSONAL INJURY		
	AUTO NEGLIGENCE - PROPERTY DAMAGE		
	UM or UIM CLAIM (includes bodily injury)		
699	TORT – OTHER		
Track I	II - 450 days' discovery		
	CIVIL RIGHTS		
301	CONDEMNATION		
602	ASSAULT AND BATTERY		
	MEDICAL MALPRACTICE		
	PRODUCT LIABILITY		
607	PROFESSIONAL MALPRACTICE		
608 609	TOXIC TORT DEFAMATION		
616	WHISTLEBLOWER / CONSCIENTIOUS EMPLOYEE PROTECTION ACT	(CEP	A) CASES
617	INVERSE CONDEMNATION	(OLI	A) CAGES
	LAW AGAINST DISCRIMINATION (LAD) CASES		
Track I	V - Active Case Management by Individual Judge / 450 days' di	scov	erv
	ENVIRONMENTAL/ENVIRONMENTAL COVERAGE LITIGATION	3001	ciy
	MT. LAUREL		
508	COMPLEX COMMERCIAL		
513	COMPLEX CONSTRUCTION		
514	INSURANCE FRAUD		
620 701	FALSE CLAIMS ACT		
701	ACTIONS IN LIEU OF PREROGATIVE WRITS		
Multico	ounty Litigation (Track IV)		
271	ACCUTANE/ISOTRETINOIN	297	MIRENA CONTRACEPTIVE DEVICE
274	RISPERDAL/SEROQUEL/ZYPREXA	299	OLMESARTAN MEDOXOMIL MEDICATIONS/BENICAR
281	BRISTOL-MYERS SQUIBB ENVIRONMENTAL		TALC-BASED BODY POWDERS
282	FOSAMAX		ASBESTOS
285 286	STRYKER TRIDENT HIP IMPLANTS		PROPECIA
289	LEVAQUIN REGLAN		STRYKER LFIT CoCr V40 FEMORAL HEADS
291	PELVIC MESH/GYNECARE		FIREFIGHTER HEARING LOSS LITIGATION
292	PELVIC MESH/BARD		ABILIFY PHYSIOMESH FLEXIBLE COMPOSITE MESH
	DEPUY ASR HIP IMPLANT LITIGATION		TAXOTERE/DOCETAXEL
	ALLODERM REGENERATIVE TISSUE MATRIX		ZOSTAVAX
296	STRYKER REJUVENATE/ABG II MODULAR HIP STEM COMPONENTS		PROCEED MESH/PATCH
	Manufacture de la constant de la con		
	If you believe this case requires a track other than that provided ab in the space under "Case Characteristics,	ove, p	please indicate the reason on Side 1,
	Please check off each applicable category P	4-4'	us Class Astissa
	ricase check on each applicable category	utati	ve Class Action Title 59